



SUSTAINABILITY REPORT 2020



For a decent Sustainable Life

This report has been prepared in accordance with
The Global Reporting Initiative standards GRI and the
Global Sustainable Development Goals (SDGs).



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KEY DEFINITIONS AND RELATED TERMS

Sustainable Development/ Sustainability:

Development that meets the needs of the present without compromising the ability of future generations to meet their own needs. Sustainable development encompasses three dimensions: economic, environmental, and social.

Stakeholders:

Entity or individual that can reasonably be expected to be significantly affected by the reporting organization's activities, products and services, or whose actions can reasonably be expected to affect the ability of the organization to successfully implement its strategies and achieve its objectives.

Management Approach Disclosure:

A detailed description of how the organization is managing the material issues and their related implications. The disclosures about the management approach in the organization provide a context for the information that was presented by using related criteria for specific topics.

Priority Matrix:

It is a strategic tool with multiple dimensions that helps organizations in strategic planning, risk management, preparing operational plans, and focusing on the participation of the concerned parties on the issues that are most important to them. It is also used in determining the areas of coverage of periodic and annual reports.

Impact:

In the GRI Standards, unless otherwise stated, 'impact' refers to the effect an organization has on the economy, the environment, and/or society, which in turn can indicate its contribution (positive or negative) to sustainable development.

The Global Reporting Initiative Standards (GRI):

A set of standards, developed by the Global Reporting Initiative, for the preparation of sustainability. These standards are considered the most common global standards used in preparing sustainability reports. The standards are also designed to help organizations undertake more sustainable decisions and contribute to achieving the United Nations Sustainable Development Goals.

Sustainable Development Goals (SDGs):

A collection of 17 global goals were adopted by all United Nations Member States in 2015 as a universal call to action to end poverty, protect the planet and ensure that all people enjoy peace and prosperity by 2030. That development must balance social, economic, and environmental sustainability.

Material Topic:

A Topic that reflects a reporting organization's significant economic, environmental, and social impacts; or that substantively influences the assessments and decisions of stakeholders



BOARD STATEMENT

Perhaps the most prominent consequence of the year **2020** is widespread of the Covid-19 pandemic and the humanitarian tragedies it has caused in all countries of the world, without exception to this day. Among the salient repercussions is the worsening of economic and social crises, especially in the developing world, which was already suffering from successive humanitarian crises due to the many regional conflicts.

In Palestine, the Gaza Strip has entered its **15th** year under the Israeli blockade, in which more than two million people live in inadequate social and economic conditions as the harsh reality in the Gaza Strip has been deteriorating at an alarming rate due to the Corona pandemic. The inability of patients to receive appropriate treatment, especially those with Covid-19 that has spread at an alarming rate among the population of the Gaza Strip, and due to the shortage in ventilators and other medical devices, had increased the death rate of those patients according to statistics of the Ministry of Health, as well as a leading to a severe shortage of therapeutic drugs in hospitals. Economically, this period is the worst due to the sharp rise in unemployment (**45.1%**), the closure of (**80%**) of economic facilities, the near-total suspension of exports along with an evident delay in reconstruction, and due to the stagnation by many donors in fulfilling their construction promises. All these reasons, among many others, have contributed to the escalation of the blockade and tightening the stranglehold on the population of the Gaza Strip.

Regional crises have had a devastating impact on the lives of thousands of affected people seeking a better life outside the conflict zones. Since its inception in **2014**, the Gaza Destek Association has been committed to contributing to alleviating the suffering of the Palestinian people, particularly in Gaza. At its **2019** meeting, the board decided to amend its statutes to extend its work to all conflict zones around the world to alleviate global human suffering.

The successful efforts by the association and its dedication to serving those affected through relief and development programs and projects in the Gaza Strip per the directions of stakeholders are evident in the testimony and recommendation of our partners and donors, hence, providing credible evidence of the association's competence in supervising and implementing projects on scientific grounds and standards of sustainability and global transparency.

As a result, we believe the association can utilize its expertise in humanitarian work in other affected areas without compromising the quality of its work or commitment within the Gaza Strip.

We, at Gazze Destek Association, would like to extend our gratitude and appreciation to all the benefactors, donor institutions, local partners, and to our staff who have worked around the clock to bring joy to the hearts of vulnerable and marginalized groups for the aim of making a difference in these difficult situations.

ABOUT THIS REPORT

This report is the fourth voluntary sustainability report by the Gazze Destek Association, issued under the instructions of its board of directors in line with the commitment of the latter to enhance and reinforce sustainability. This is to assure an ever-growing commitment of the board of directors to the transparency and their adherence to the public disclosure about the association's performance in various aspects of sustainability whereby the assembly had adopted the application of sustainability management in its three domains: social, economic, and environmental; In addition to the association's quest for attaining an external validation for this report to enhance its quality and credibility.

The panel responsible for preparing this report has adopted a scientific methodology that is based on the harmonious integration of the international humanitarian principles and laws with the Sustainable Development Goals (SDGs) on one side, and the national developmental goals with the Sustainable Development Goals on the other side for preparing this report. This, in turn, has expanded the list of beneficiaries from this report while encompassing all the needs of its stakeholders. The followed methodology included the measurement of sustainability, not only for the external operations of the association but also for its internal operations as well. Furthermore, the numbers and data relating to the humanitarian situation in Gaza mentioned within this report are based on "The Humanitarian Situation Report for Gaza Strip 2019" report. Also, all the financial records mentioned in this report were prepared under the accrual basis of accounting.

This report includes the standard disclosures for sustainability reporting, as "This report has been prepared per the standards of the Global Reporting Initiative (GRI: Core option); The GRI guideline table can be found in the index (1) of this report, which covers the period between January 1, 2020, till December 31, 2020.

This report has been internally reviewed by all concerned and at all managerial levels at Gazze Destek Association and has been adopted by its board of directors. In this regard, it is the pleasure of Gazze Destek Association to invite all the parties concerned and the dear readers to share their points of view and feedback concerning this report and to the extent of our commitment to sustainability by emailing us via the email address of the associate.

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ABOUT GAZZE DESTEK ASSOCIATION

Origin and development



In accordance to the recommendations of the International Forum for supporting Gaza following the Israeli aggression on the Gaza Strip in the summer of 2014, and as a result of the continued suffering of two million Palestinians living under blockade since 2006, and due to the place that the Palestinian cause occupies at the Turkish society (especially Gaza) along with the continuous support the latter presents in terms humanitarian initiatives to mitigate this crisis, a group of experts and humanitarian workers in Turkey have engaged in the foundation of Gazze Destek (GDD) in Istanbul licensed under the registration No. 43-209-183. Since then, GDD has become the specialized and trustworthy caretaker in terms of supporting and coordinating the efforts of the various donors towards effective contribution to meeting the humanitarian and developmental needs of the Gaza Strip. During its engagement, the association had held several exhibitions and international partnerships with the donor institutions and had served hundreds of thousands of beneficiaries.

Our Vision



To be a leading humanitarian association, working on improving the quality of human life in the affected zones.

Our Message



The Gazze Destek Association (GDD) is a Turkish association that seeks to meet the humanitarian and development needs within the affected areas around the world on scientific grounds through a coordinated participatory humanitarian intervention based on global sustainable development goals, standards of integrity and transparency, principles of humanitarian work, and relevant domestic and international laws.



ABOUT GAZZE DESTEK ASSOCIATION

Our Values



The values of Gazze Destek stem from the core values outlined below the have been translated and expanded in the form of a comprehensive code of conduct in which all volunteers and employees have expressed their commitment to it through a written acknowledgement.

Empowering



Empowering the human being to enhance his ability to manage his life affairs independently.

Justice



Adoption of fair standards in helping people regardless of color, race, belief, or affiliation.

Collaboration



Joint action enhances coordination and complementarity between the parties and maximizes the impact of resources on society.

Professionalism



Joint action enhances coordination and complementarity between the parties and maximizes the impact of resources on society.



ABOUT GAZZE DESTEK ASSOCIATION



Our Goals



Contributing to the coordination and integration of the humanitarian and developmental efforts in the Gaza Strip.



Contribute to the support of human rights of vulnerable and marginalized groups and in the conflict areas.



Effectively contributing to the provision of humanitarian and development needs of the Gaza Strip.



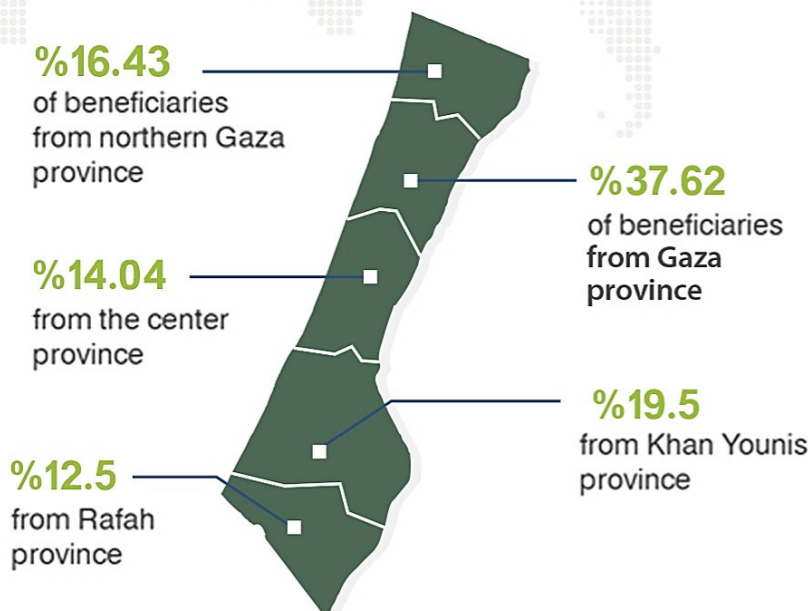
Contributing to achieving global sustainable development goals.



Participatory development of the performance of the humanitarian

GEOGRAPHICAL DISTRIBUTION OF BENEFICIARIES

The lists of beneficiaries are selected in coordination with the competent ministry and partner associations in accordance with the humanitarian charter, Sphere standards, code of conduct, and the population density of Gaza's five provinces. The percentage of the beneficiaries are:



THE CAPACITY OF THE ASSOCIATION

A group of humanitarian activists had collaborated to provide and support the beneficiaries:



As demonstrated in the financial statement of the fiscal year that ended on **31/12/2020**, the total revenues for the year **2020** have reached **(\$7,808,986)** whereas the total expenditures have reached **(\$7,808,986)**. In addition, the annual progress report for Gazze Destek for the year **2020** indicates that the total number of beneficiaries from the association's projects and activities had reached **(1,287,231)** beneficiaries. The report also indicates the implementation of **(455)** projects within programs and interventions by the association in the three sectors: social, economic, and environmental.



LEGAL FRAMEWORK

The board of directors at Gazze Destek Association fully recommits to all the international humanitarian laws and principles acknowledged by the United Nations, among them: the Universal Declaration of Human Rights, the Declaration on the Right to Development, the International Covenant on Civil and Political Rights, the International Covenant on Economic, Social and Cultural Rights, Convention Relating to the Status of Refugees, the Convention on the Rights of the Child, The International Convention on the Elimination of All Forms of Racial Discrimination, the Convention on the Elimination of All Forms of Discrimination Against Women, the Declaration on the Rights of Disabled Persons, the Universal Declaration on the Eradication of Hunger and Malnutrition, and globally approved compliance procedures. Besides, the board of directors of the association recommits to the Turkish and Palestinian laws and regulations related to the association's field of activity.

PROMINENT NUMBERS IN 2020



1,287,231
Beneficiaries



455
Project

Publishing The Humanitarian Situation Report Of The Gaza Strip 2019



\$7,808,986
Total Revenues



\$7,808,986
Total Expenditures

THE SIGNIFICANT CHANGES TO THE ASSOCIATION'S NATURE OF WORK

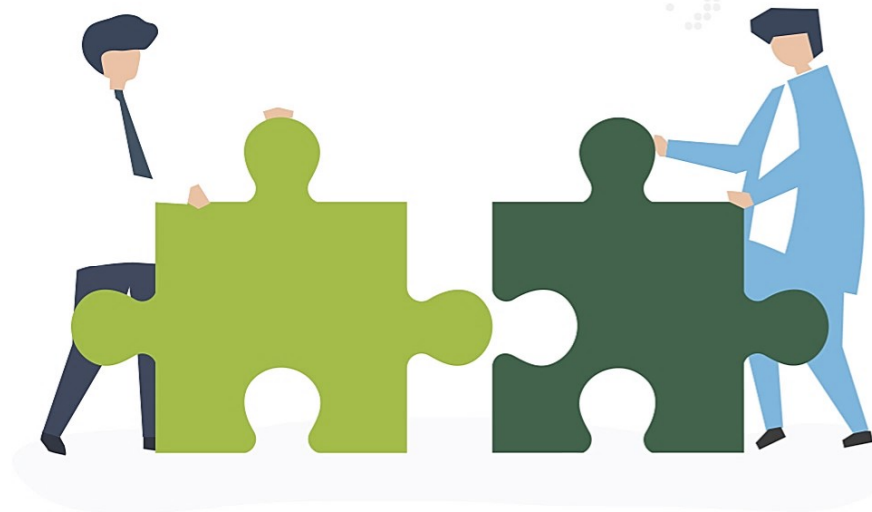
Gazze Destek Association seeks to develop its capabilities to serve the fulfillment of the conditions required for donors to meet the needs of the beneficiaries. Of the prominent changes that the association has implemented was acquiring a donation permission that would enable the association to collect donations directly from people inside and outside Turkey. And African Marketing. The association has also developed the departments of media and e-marketing, international marketing, and 'African' marketing.



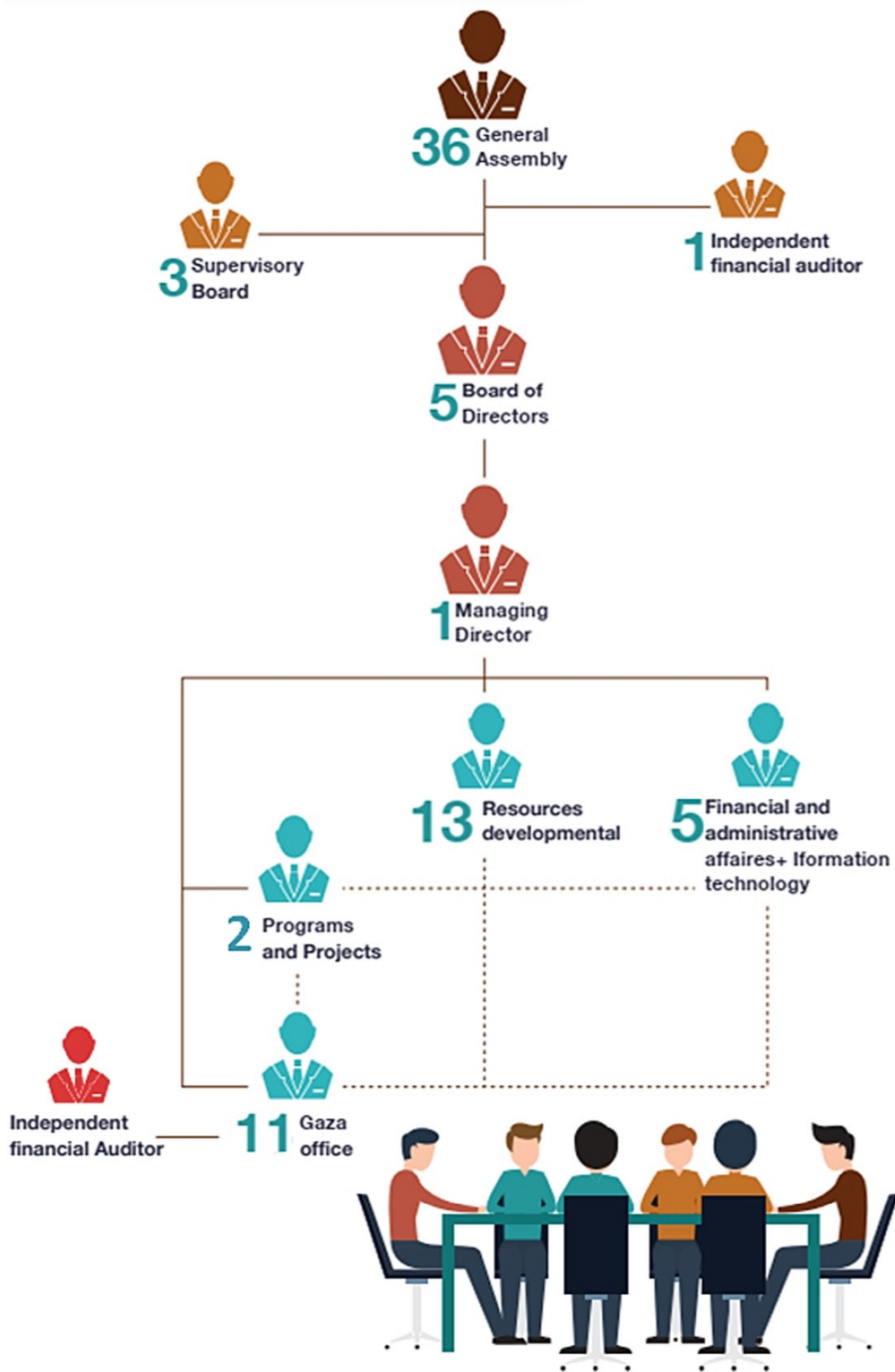
OUR HUMANITARIAN PARTNERSHIPS

The association continues to strengthen its humanitarian partnership based on its strategic approach extending from the year **2020** to the end of **2022**, believing in the importance of partnerships in the development and integration of grants and humanitarian services whereby the margin of duplication of services is reduced and the impact of grants on beneficiaries are maximized. Furthermore, the association has strengthened the relationship with the private sector in a way that contributes to reducing the cost of services and improving their quality, as the association had strengthened its previous partnerships and seeking new partnerships to reach **(16)** partnerships with official entities, **(47)** partnerships with private companies, **(40)** partnerships with local associations, and **(67)** partnerships with private institutional donors that have no executive offices in the regions of the executed programs and projects.

The association's team had also sought, through its strategic partners, to acquire memberships in international networks, among which were the Health Cluster and the Shelter Cluster. In addition, the team has participated in seven conferences, forums, and events related to humanitarian work, all which are based on humanitarian development work and topics that encourage and promote the orientation towards sustainable corporate work.



GOVERNANCE STRUCTURE CHART

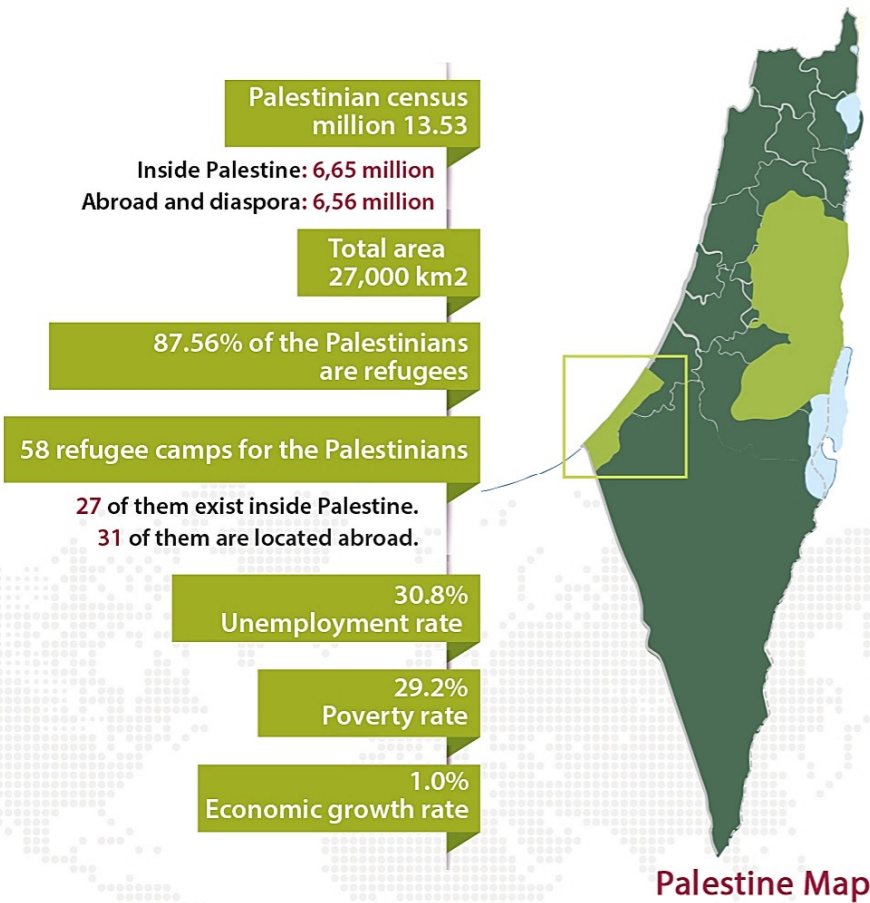


OUR HUMANITARIAN PARTNERSHIPS

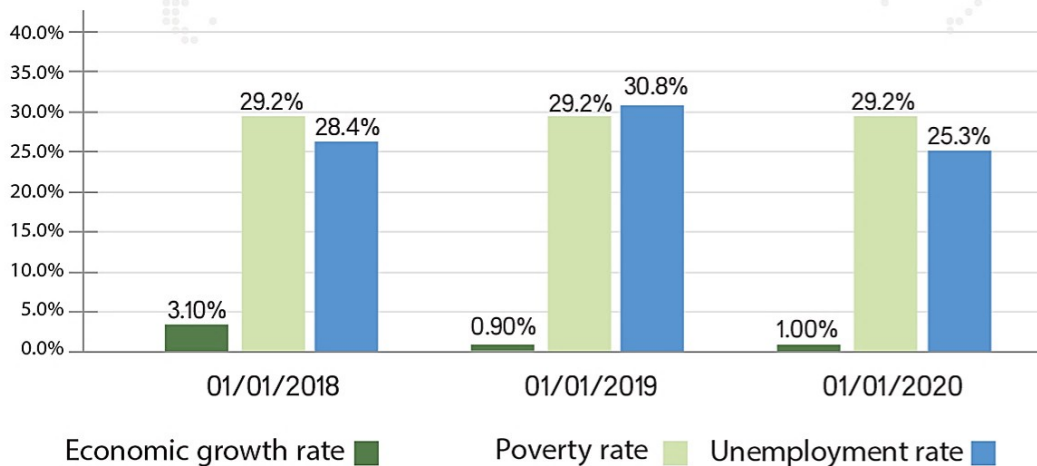
Gazze Destek association had published the Humanitarian situation report of The Gaza strip (Reality–Achievements–Needs) in **11** different languages during a virtual press conference (via Zoom) held on September 5, 2020. The report aimed at conveying the humanitarian situation in the Gaza Strip, in its various fields, and at listing the accomplishments of the association and the donor institutions throughout the year **2019**. The report aimed also at proposing the required humanitarian and developmental interventions based on the most reliable sources and facts, the participation of stakeholders, the international humanitarian standards, the global sustainable development goals, and the national development objectives, whereby issuing the Humanitarian Status Report is among the priorities of the Board of Directors, the executive staff, partners, and beneficiaries of the Gazze Destek Association. Consequently, the impact of this report is reflected on all the interventions by Gazze Destek, its strategic partners, and on all stakeholders in the economic, social, and environmental sectors.



PROMINENT HUMANITARIAN NUMBERS (FIRST QUARTER OF 2020)



A COMPARISON BETWEEN PROMINENT HUMANITARIAN NUMBERS DURING 2018,2019,2020.



PROMINENT HUMANITARIAN NUMBERS (FIRST QUARTER OF 2020)



Gaza Strip Map

2,203 million
Palestinians live in the Strip

Area
365 km²

14 Years
of air, land, and maritime blockade

64%
of the population are refugees

45.10%
Unemployment rate

53%
Poverty rate

70%
Moderate or severe food
insecurity rate

76,878
houses are destroyed or
damaged (at the end of 2019)

75,000
houses are still inadequate
for human habitation

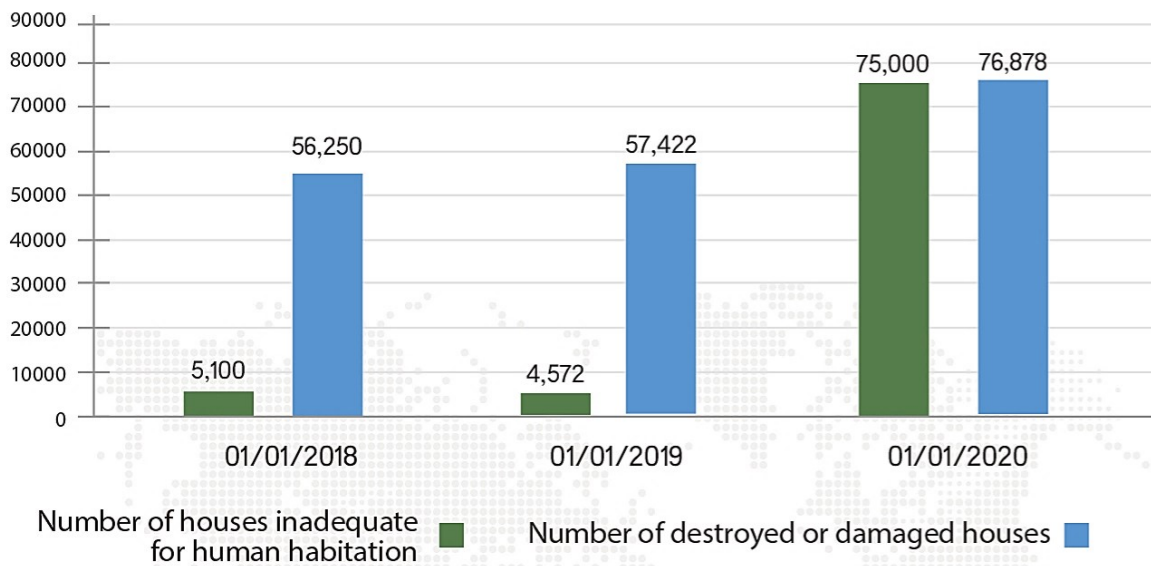
97%
Water pollution rate

12.1 hours/day
is the daily average power-outage

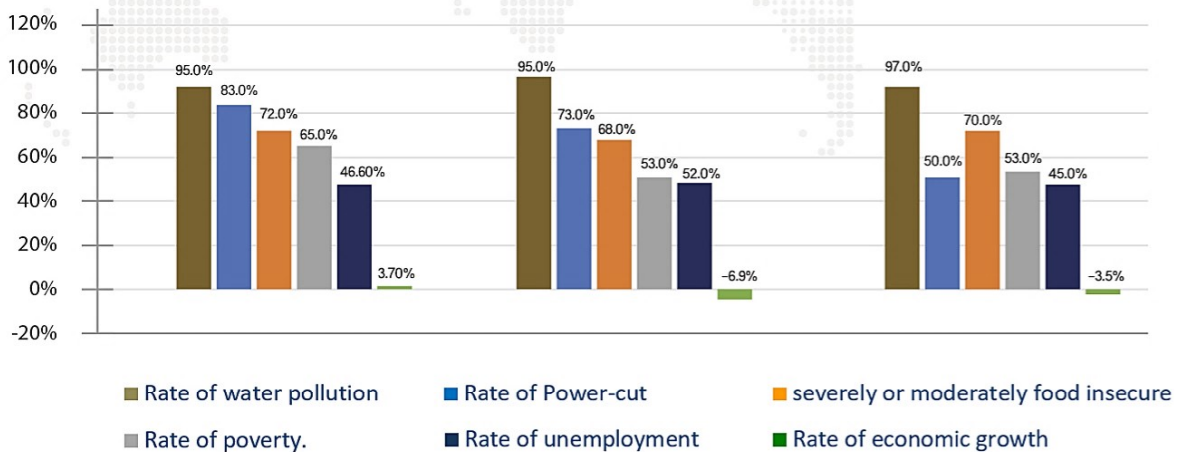
-3.4%
economic growth rate

PROMINENT HUMANITARIAN NUMBERS (FIRST QUARTER OF 2020)

A COMPARISON BETWEEN PROMINENT HUMANITARIAN NUMBERS DURING 2018,2019,2020.



A COMPARISON BETWEEN PROMINENT HUMANITARIAN NUMBERS DURING 2018,2019,2020.



PRIORITIES OF STAKEHOLDERS 2020 -2021

Priorities of Stakeholders 2020

The board of directors considers the following parties as stakeholders of the association: the beneficiaries, employees, operational staff, the general assembly, and the strategic partners (from the public, private, or the civil sectors), and the financiers. The priorities of the stakeholders were determined based on external and internal environmental analyses, a study about the reality of the humanitarian situation in the Gaza Strip, the Sustainability Development Goals (SDGs), and the Palestinian National Development Goals, while also referring to the Core Humanitarian Standard and in a coordinating and complementary framework with stakeholders. Accordingly, the primary and most urgent programs and projects for the Palestinian people in the Gaza Strip were identified and implemented per the updated humanitarian intervention plan decided by the board of directors, which includes the most crucial areas of humanitarian intervention in the Gaza Strip for the year (2020-2021). In light of the periodic follow-up and updating of the needs of stakeholders, and due to the spreading (Covid-19) epidemic, two projects were developed among our priorities, namely, the quarantine requirements and the hygiene kit. Table (1) presents a map of the stakeholders' priorities and how Gazze Destek Association responds to them.

Table (1): Priorities of Stakeholders

Stakeholders	Expected Priorities	Compliance to Priorities
Beneficiary	Adequate humanitarian housing for poor families in Gaza.	(27) families have benefited with an average expenditure of (\$5,282).
	Small projects	(2,932) families have benefited from the income-generating projects with an average expenditure of (\$408).
	Sponsoring poor students in Gaza.	(4,864) university students have benefited from a project to support students educational centers with an average expenditure of (\$93) per beneficiary.
	Treating poor and injured patients.	(142,455) poor and injured patients have benefited from the project of medical relief with an average expenditure (\$18.91) per beneficiary.

PRIORITIES OF STAKEHOLDERS 2020 - 2021

Stakeholders	Expected Priorities	Compliance to Priorities
Beneficiary	Lighting poor houses with solar energy.	Work in progress to raise funds for this priority.
Workers and Volunteers	Continuous training, improvement, and qualification.	A total of (238.5) training hours were provided to workers and volunteers.
Sponsors and Donor Institutions	Maintaining transparency in clarifying the subsidy impact through periodic publications and constant communication. Compatibility between the association's programs and the sponsors' orientations.	Delivering (415) reports clarifying the subsidy impact. (9) initiatives were prepared based on the orientations of the sponsors and donor institutions, all of which comply with the priorities of the
Private Sector	Assigning suppliers according to clear and transparent accountability standards.	The Gazze Destek Association holds public tenders and requests proposals based on a fair system.
Public Sector	Coordination and disclosure of the provided services.	The Gazze Destek Association examines the beneficiary lists at the relevant government bodies to ascertain the needs and benefits of the beneficiaries from other institutions.
Members of the General Assembly and members of the Board of Directors.	Informing members with the systems and regulations newly issued by the administrative department of non-governmental organizations.	(34) regular meetings of the Board of Directors were held during which decisions were discussed and made regarding the association's work.

PRIORITIES OF STAKEHOLDERS 2020 - 2021

Priorities of Stakeholders 2021

Using the same approach for determining the priorities of stakeholders in the year 2020, and in consideration of the impact of the implemented programs and projects, and according to the humanitarian intervention plans by the international institutions, the Gazze Destek Associated has determined the core issues for stakeholders during the year 2021, as demonstrated in the table (2) below:

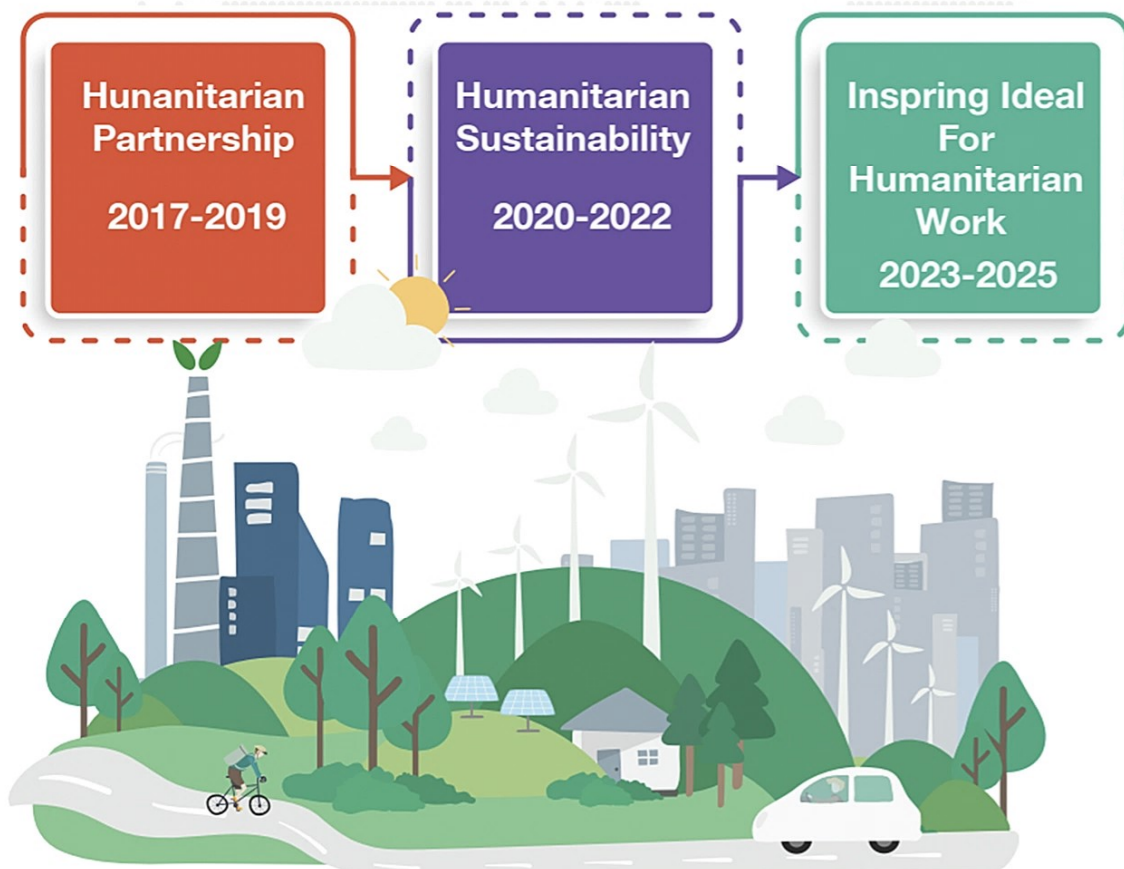
Stakeholders	Compliance to Priorities
Beneficiary	Providing adequate houses.
	Establishing small enterprises.
	Sponsoring poor students.
	Medicating poor patients.
	Providing solar energy for the houses of poor patients with chronic diseases.
	Providing solar energy for schools.
	Providing solar energy for hospitals
Workers and Volunteers	Providing treatment and rehabilitation for the injured
Workers and Volunteers	Training and improving.
Sponsors and Donor Institutions	Reports demonstrate the impact of the offered fund.
Private Sector	Working in accordance with partnership contract.
Public Sector	Improving and enhancing coordination and integration.
General Assembly and Board of Directors Members	Working in accordance with the vision and strategic plan of the association.

OUR SUSTAINABLE STRATEGIC DIRECTION

Constructing our sustainability strategy was a significant challenge as it requires prominent and deep anticipation of the future, being the first sustainable strategic plan adopted by the association covering (9) years, keeping it up to date with the Palestinian National Development Plans of 2022 so that the association could reach its ambitious vision of being among the pillars of sustainable philanthropy in Palestine, generally, and in Gaza specifically.

Indeed, the association had constructed its partnership strategy with its stakeholders by passing through the following several stages: conducting strategic analysis and keeping abreast with the environmental changes, constructing and developing the strategic direction, implementing the strategic directions through an operational action plan, working in accordance with a methodology for strategic and operational oversight.

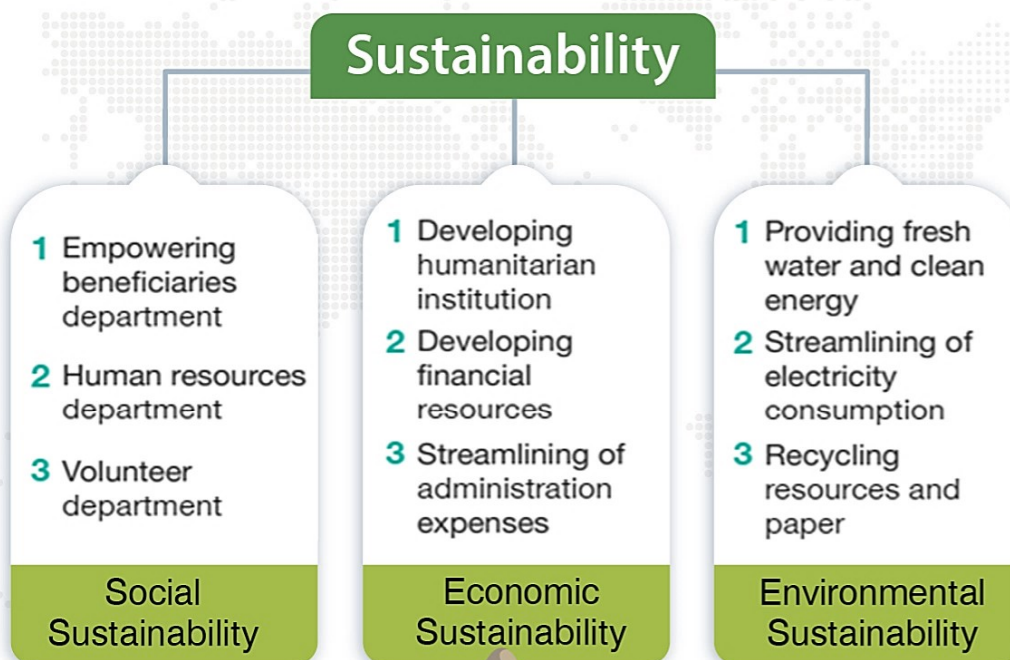
The Gazze Destek association has determined in its strategy (until the year 2025) three major stages as illustrated in the figure below, in terms of three years per stage. Within each of the three stages, a review for the hypothesis is conducted while keeping pace with changes and implementing the necessary modification before proceeding to the following stage.



SUSTAINABILITY APPROACH



The association's approach for managing sustainability revolves around the integrated management of the economic, environmental, social performances for the aim of increasing the value or benefit to all the stakeholders per the Sustainable Development Global Goals (SDGs) and per the National Developmental Objectives, in collaboration with the concerned parties, within a scientific and cooperative framework committed to all the international and local laws. Consequently, this approach contributes to highlighting the core issues and the priorities of the stakeholders and our responses to those priorities according to the stakeholder matrix, while also developing our responses through periodic assessment of our performance in the three domains of sustainability adopted for the **2020-2022** strategic cycle, which are illustrated as follows:



PRIORITY MATRIX

The priority matrix is considered as a key to better performance for the association, which maximizes the impact of the association's programs and assists the association in constructing its strategic and operational directions along with more effective participation of the stakeholders. For this reason, the Gazze Destek Association had developed the priority matrix for the 2020-2022 strategic period through the following:

- The humanitarian report and the stakeholder matrix.
- Collaborating with stakeholders by holding (2) workshops and (6) focus groups.
- The expertise of the sustainability team and the inputs of executive management.
- The results of the feedback from the concerned parties, and the continuous learning from practicing.

Accordingly, the association has developed the following priority matrix for the 2020-2022 strategic period:

High priority High impact	Medium priority Medium impact	Low priority Low impact
<ol style="list-style-type: none">1- Humanitarian partnerships.2- Efficient and effective human resources3- Developing financial resources	<ol style="list-style-type: none">1- Financial sustainability.2- Reducing administration expenses.3- Starting online marketing.	<ol style="list-style-type: none">1- Start to convert to electronic management.2- Enhancing the rule of volunteer department.3- Preparation for international partnerships.



SUSTAINABILITY OF PROJECTS AND PROGRAMS

Our launched programs have reached **(9)** programs of **(455)** projects, from which **(778,542)** people have benefited, with an average cost of **(\$6.07)** and a total expenditure of **(\$7,808,986)**.

Sustainability Domain	Program	Number of Projects	Number of Beneficiaries	Expenditure per Beneficiary (USD)	Total (USD)
Social	Food security	233	660,547	1.68	1,106,655
	Education	47	4,864	92.94	452,038
	Health care	35	157,003	18.39	2,887,712
	Adequate housing	12	1,660	186.55	309,675
	Decent work	15	18,119	69.64	1,261,848
	Protection services	90	82,888	14.59	1,209,196
Environmental	Clean energy	2	152,000	1.46	222,663
	Fresh water	20	200,150	1.52	304,144
	Clean environment	1	10,000	5.51	55,055
Total/Average		455	1,287,231	6.07	7,808,986



The Social Impact of the Programs

The number of the launched social programs have reached **(6)** programs of **(432)** projects, from which **(925,081)** people have benefited, with a total expenditure of **(\$7,227,124)**.

The Adequate Housing Program				
International Covenant on Economic, Social and Cultural Rights	Article (2/2): The right of individuals, and families, to have adequate housing regardless of age, economic condition, or affiliation to a group, social position, or any other similar conditions. Article (8): The right of all people to have a safe place to live in peace and dignity.			
Global Sustainability Developmental Goals	Goal (11): Making cities and human settlements inclusive, safe, resilient, flexible, and sustainable: ensuring that accessibility of everyone to decent and safe housing with fair prices and basic services and raising the condition of slums.			
National Goals	Goal (5.8): A housing sector that meets the lawful possession, adequate, affordable, allows access to public services, and meets the needs of the citizens with higher efficiency and effectiveness... especially the needs of the poor and marginalized families.			
Goal	Improving the living conditions of the families living in inadequate houses in the provinces of the Gaza Strip.			
Significance of the project	25,000 uninhabitable houses of poor people need rebuilding, in addition to other 60,000 uninhabitable homes that need repair.			
Projects	Adequate housing	Furnishing and equipping a house	Restoration of damaged houses	Protection of house roofs
Service Description	Repairing, restoring, and furnishing uninhabitable houses	Furnishing and equipping uninhabitable houses	Repairing houses damaged in conflicts	Repairing and renewing worn roofs to protect the houses from rain and insects
Affected Category	(75,000) houses	(75,000) houses	(74,400) houses	(31,583) houses
Beneficiaries	(162) individual	(172) individual	(306) individual	(1,020) individual
Total Expenditure	\$ (309,676)			



SOCIAL SUSTAINABILITY

8 DECENT WORK AND ECONOMIC GROWTH



The Decent Work Provision Program				
International Covenant on Economic, Social and Cultural Rights	Article (7): The right of everyone to the enjoyment of just and favorable conditions of work and the protection against unemployment.			
	Article (6): the full realization of this right shall include technical and vocational guidance and training programs.			
Global Sustainability Developmental Goals	Goal (8): Promote sustained, inclusive, and sustainable economic growth, complete and productive employment, and providing decent work to everyone.			
National Goals	Goal (5): Establishing more robust rules for an independent and fair national economy that achieves sustainable development, provides decent job			
Significance of the project	The unemployment rate in the Gaza Strip provenances is 45.1%; the unemployment rate among the youth is 67.4%.			
Goal	Qualifying the unemployed in the Gaza Strip and finding them decent work opportunities.			
Projects	Temporary recruiting and training	The productive donum	Small enterprises	Empowering marginalized groups.
Service Description	Providing temporary 3-month employment or training.	Reclamation and planting a donum with fruitful trees and intercropping planting.	Providing interest-free loans for poor families to establish small enterprises.	Service Description
Affected Category	(406,492) unemployed	30% of the farmland	(406,492) unemployed	(26,186) women-headed households
Beneficiaries	(502) individual	(1) individual	(17,589) individual	(27) individual
Total Expenditure	\$ (1,261,848)			





SOCIAL SUSTAINABILITY



The Social Protection Program

International Covenant on Economic, Social and Cultural Rights	Article (10): The widest possible protection and assistance should be accorded to the family, which is the natural and fundamental group unit of society, particularly for its establishment and while it is responsible for the care and education of dependent children. Marriage must be entered into with the free consent of the intending spouses.			
Global Sustainability Developmental Goals	Goal (2.10): Empowering and enhancing social, economic, political integration for all without discrimination of any kind as to race, colour, sex, language, religion, political or other opinion, national or social origin, property, birth or other status.			
National Goals	Goal (1.7) inclusive and more sustainable national systems for social protection depends on rights, considers gender, to limit poverty and social exclusion.			
Significance of the project	Children present (42.68%) of the total population in the strip, the orphan population is (20,000), while (50%) of the children population need psychological support and (2.4%) of the population are with disabilities. The poverty rate in the strip is (35%), while the extreme poverty rate has reached (33.7%).			
Goal	Contributing to enhancing integration and social care for vulnerable groups in the Gaza Strip.			
Projects	Sponsoring poor family	Eid Clothing	Winter clothing	Release of the indebted
Service Description	Sponsoring poor family for a month.	Provide clothes and presents in Eid.	Providing winter clothes for poor families.	Paying debts for the indebted.
Affected Category	(204,905) individuals	(529,525) individuals	(529,525) individuals	(23,560) individuals
Beneficiaries	(68,213) beneficiaries	(5,495) beneficiaries	(9,162) beneficiaries	(18) beneficiaries
Total Expenditure	\$ (1,209,195)			





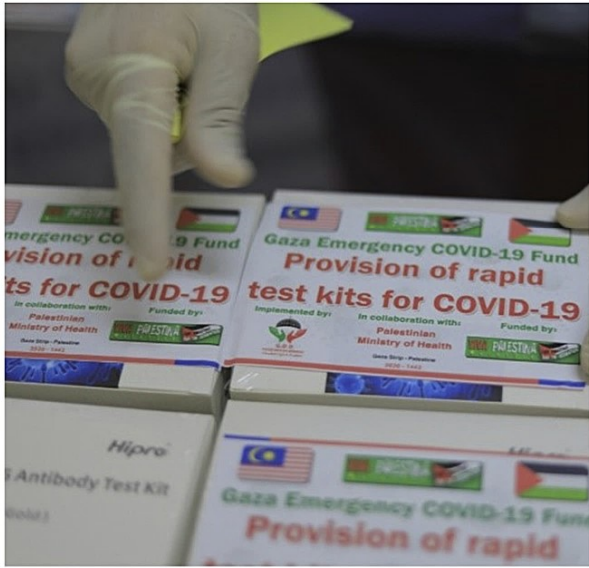
SOCIAL SUSTAINABILITY

3 GOOD HEALTH AND WELL-BEING



The Healthcare Program				
International Covenant on Economic, Social and Cultural Rights	Article (12): The right of everyone to the enjoyment of the highest attainable standard of physical and mental health.			
Global Sustainability Developmental Goals	Goal (3): Ensure healthy lives and promote well-being for all ages.			
National Goals	Goal (3.7): A more integrated health system that provides public health services and world-class health care for all with equality and fairness ... as a human right for all residential groups, especially the poor and marginalized ones.			
Justifications of The Project	The number of external medical referrals from the strip has reached 31,225; the stockout rate of medicine is 47.8% and that of medical consumables is 26.1%. The number of broken medical devices is 300. The number of cancer patients between 2014-2019 has reached 8,326, the number of patients with chronic diseases: 155,694, while the number of patients with chronic diseases is 156,767 and of those with infectious diseases is 157,844.			
Goal of Project	Providing surgeries for poor patients in specialties that are not freely available in hospitals and health institutions.			
Projects	Providing medical equipment	Medical relief	Construction and restoration of hospitals	Fuel for hospitals
Service Description	Providing medical equipment for hospitals.	Providing medicine, medical supplements, and funding surgeries for patients.	Restoration of damaged hospitals and constructing new ones when needed.	Providing fuel supply for the electrical generators in hospitals.
Affected Category	(300) damaged equipment	(621,218) individual	(621,218) individual	(30) hospital and medical clinic
Beneficiaries	(500) individual	(142,455) individual	(12,548) individual	(1,500) individual
Total Expenditure	\$ (2,887,712)			







SOCIAL SUSTAINABILITY

2 ZERO HUNGER



The Food Security Program					
Office of The United Nations High Commissioner for Human Rights	Article (2/4): Peasants and their families have the right to toil on their lands, to produce agricultural products, to raise livestock, to hunt, to pick fruits, and to fish in their territories.				
Global Sustainability Developmental Goals	Goal (2): Seeks sustainable solutions to end hunger in all its forms by 2030 and to achieve food security. ... This entails improving the productivity and incomes of small-scale farmers by promoting equal access to land, technology and markets, sustainable food production systems, and resilient agricultural practices.				
National Goals	Goal (5): Establishing more robust rules for an independent and fair national economy that achieves sustainable development, provides decent job opportunities for citizens, and improves their productivity.				
Significance of the project	The poverty rate in the Gaza provinces has reached (53%) in which (1,167,960) individuals are under the poverty line, while the extreme poverty rate is (33.7%), that is (704.925) individuals. (86.1%) of families rely on charitable aid, while the acute food insecurity or food shortage rate is (68%) and the per capita consumption to income rate is (7.137).				
Goal	Contribute to reducing food insecurity for the poorest in the Gaza Strip.				
Projects	Adahi and distribution of meat	The charity bread	The food parcel	Providing meals	Watering
Service Description	Disturbing meat to poor families.	Providing bread to poor families for a month.	Providing families with their food needs for a month.	Providing meals to poor families.	Providing fresh water to poor families.
Affected Category	(1,542,589) individuals				
Beneficiaries	(482,820) individuals	(9,528) individuals	(103,374) individuals	(59,299) individuals	(5,526) individuals
Total Expenditure	(\$1,106,655)				





SOCIAL SUSTAINABILITY

The association undertook several procedures to maximize the social impact of its operations by improving human resources and developing the implementation and operation of projects and programs.

Maximizing the Social Impact through Human Resources and Volunteering Management

- The association had committed to the global and local employment laws in its treatment of its staffs, employees, and volunteers, including no child labor and providing all required occupational health and safety factors.
- The association had invested in the voluntary efforts of distinguished university students with university scholarships for masters and doctorates programs, as there is an integrated system for them similar to the Staff Rules.
- The workers in the association have received training commensurate with their work needs in the association, at an average of 238.5 training hours.
- The association had pursued the principle of non-discrimination based on sex, race, religion, or other aspects of its system for managing employees or volunteers.

Maximizing Social Effect through Projects and Programs Management

- The association has published a systematic report about the humanitarian situation in the Gaza Strip, listing its accomplishments and its donor institutions. Furthermore, the association had prepared a list of prioritized interventions required in the Gaza strip considering the Global Sustainable Development Goals (SDGs) and the National Development Goals.
- The association has updated the humanitarian intervention plan based on the humanitarian situation report in the Gaza Strip and in integration with the intervention plans of the other donors. Also, the update has focused further on the developmental side, emphasizing on the interventions being environment friendly and conforming to the international and local standards of safety and health.
- The association has implemented its programs and projects following international and local health and safety standards while preserving the environment. Moreover, it has committed to providing products and services to the beneficiaries, which are compliant with the standards of the relevant ministry, while safeguarding the privacy of the beneficiaries.
- The association has been conducting periodic monitoring of each intervention regarding the number of beneficiaries out of the total number of the affected population within the scope of the intervention.

ECONOMIC SUSTAINABILITY

The Economic Impact of the Projects

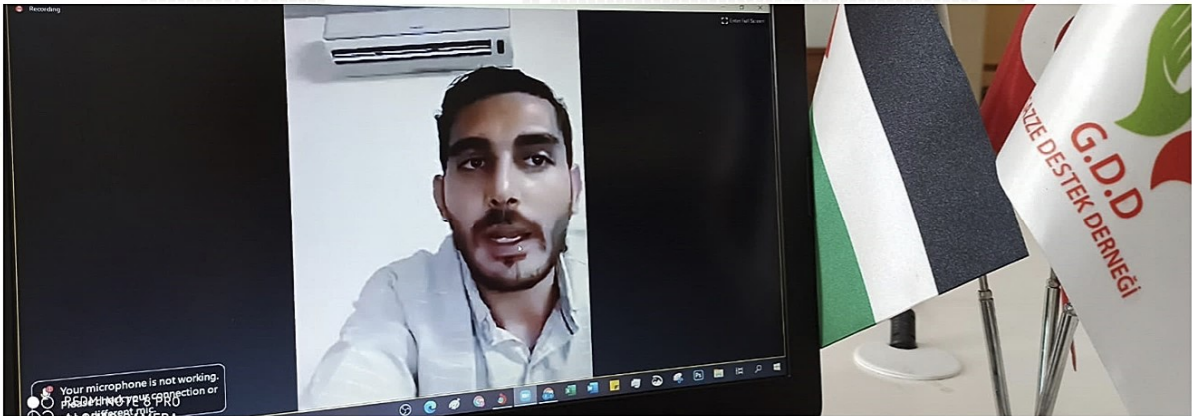
The association has implemented the Humanitarian Partnerships Program through five projects from which **(40,446)** beneficiaries have benefitted, and of a total expenditure reaching **(\$35,406)**.

International Covenant on Economic, Social and Cultural Rights	Article (8.1,b): The right of unions to establish national federations or confederations, and the right of the latter to form or join international union organizations.	
Global Sustainability Developmental Goals	Goal (17,16): Strengthen the means of implementation and revitalize the global partnership for sustainable development. Goal (17,17): Encourage and promote effective public, public-private, and civil society partnerships, building on the experience and resourcing strategies of partnerships.	
National Goals	Enhancing the communication and outreach between Palestine and abroad; facilitating technology transfer, exchange of knowledge and experience, and updating them by organizing international conferences and exhibitions.	
Significance of the Project	The number of humanitarian institutions in the Gaza Strip is (993) of a total of (9,732) workers and a cumulative expenditure of (\$375) million during the year 2020.	
Goal	Improving the performance of the humanitarian institutions in the Gaza Strip to maximize the impact of projects and programs on the beneficiaries.	
Projects	Issuing the annual Humanitarian Situation of the Gaza Strip report	Issuing the monthly Humanitarian Briefs
Service Description	Issuing an annual report on the humanitarian situation in the Gaza Strip, reviewing the reality, achievements, and the most important needs in the stripe in seven languages.	Issuing a monthly report reviewing the humanitarian situation in the Gaza Strip, the most prominent needs and achievements, in four languages.
Affected Category	(2,203,699) individual	
Beneficiaries	(600) individual	(1,600) organization
Total Expenditure	(\$20,000)	



SOME PROJECTS

- RM1.73 million – refurbishing of 11 schools (2012)
- RM1.3 million - university scholars (2014 – 2016)
- RM 245K - equipping computer labs for 3 universities
- VPM – Khazanah Malaysia University scholarships for 30 students (2013 – 2018)
- RM79K - Purchase of minibus for DQWS students



The Economic Impact

Financial Revenue

The financial revenue is a fundamental pillar for the continuity of providing services to the beneficiaries, in addition to the continuity of the operations at the association. The financial revenue of the association is stated in the table below:

The Direct and Indirect Economic Impact by the Association (\$)	
2020	
Total Income	7,808,986 \$
Total Expenditure	7,808,986 \$
Administrative Expenditure	33,972 \$

Cost Management, Directing and Improving Expenditure Efficiency

The association's administration operates in accordance with an operational plan and an accredited financial budget to attain the highest expenditure efficiency possible, whereby the administrative expenditure of the projects did not exceed (0.37%), which guarantees the highest yield for each dollar acquired by the association to achieve its purposes.

Among our prominent initiatives to improve the expenditure efficiency, is our partnership with local partners and suppliers, who can implement with high quality for lowest administrative expenses possible under transparent regulations, in addition to investing in volunteers and local laborers, and benefiting from modern technology. Thus, we hope that the impacts of these initiatives would reflect positively on lowering the general and administrative expenditures throughout the implementation of the second strategic plan, which ends in the year 2022.

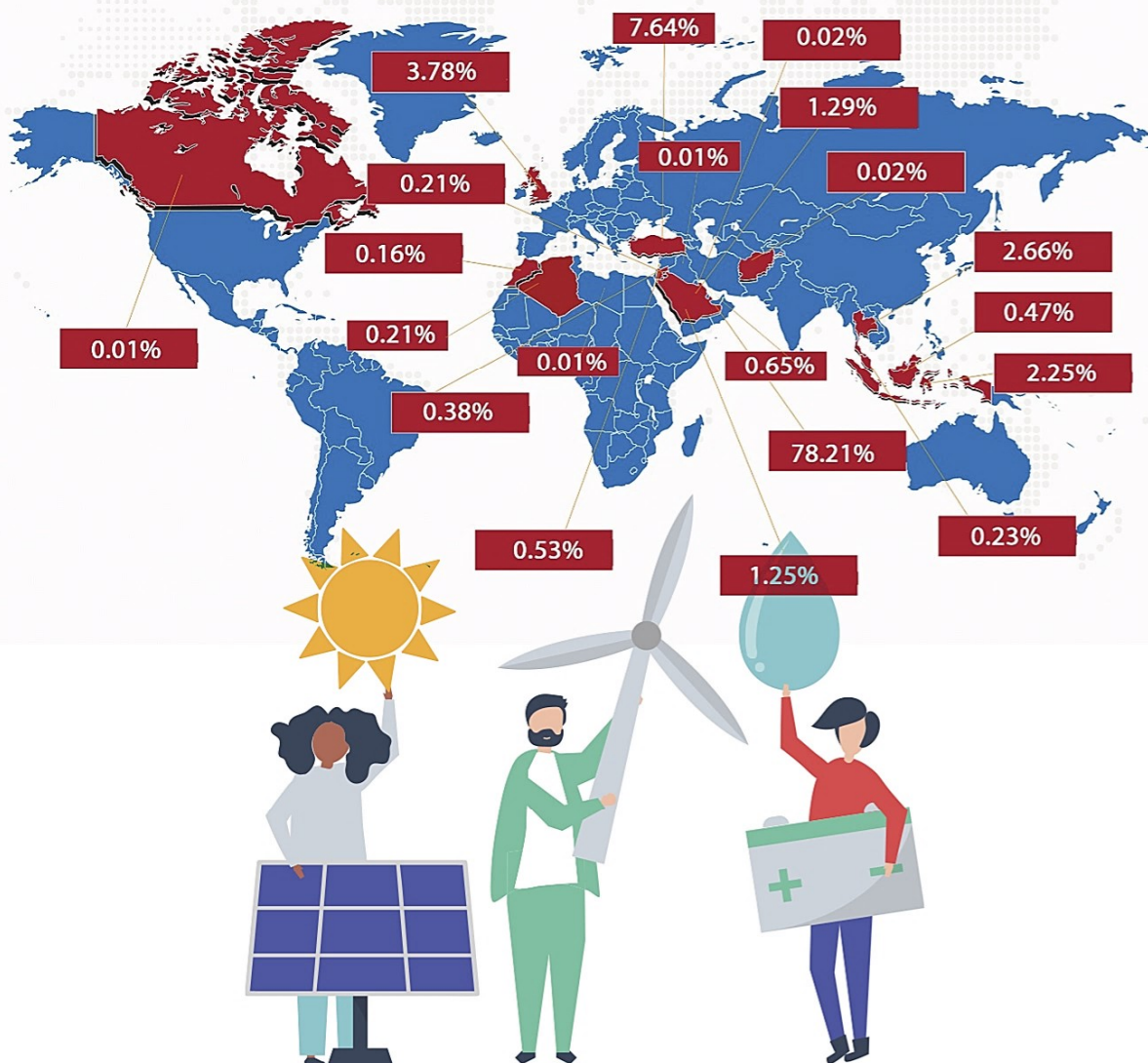


ECONOMIC SUSTAINABILITY

Developing Our Financial Revenues

The association works on recruiting its financial incomes from accredited sources under the state laws, after which the association's revenues used to consist of the grants offered by the institution and individual donors from **20** different countries (as illustrated in the figure below), which would contribute to the financial sustainability for the association's projects.

The Global Percentage Distribution of Our Revenues



ENVIRONMENTAL SUSTAINABILITY

The Environmental Impact

The association has implemented two environmental programs consisting of (23) projects from which (362,150) beneficiaries had benefited from, and of a total expenditure reaching (\$581,861).

The Clean Energy Program	
Office of The United Nations High Commissioner for Human Rights	The right of peoples and nations to permanent sovereignty over their natural wealth and resources must be exercised in the interest of their national development and of the well-being of the people of the State concerned.
Global Sustainable Development Goals	Goal (7): Ensure access to affordable, reliable, sustainable, and modern energy for all.
Palestinian National Development Plan (NDP)	Goal (2.8): Energy secured to the consumer in sufficient quantities, at reasonable prices, and with technical and environmental specifications that meet international standards.
Significance of the program	Power blackout rate: 17.4 hours/day; the rate of electrical power deficit: over 70%; 40 people, including 31 children, have died due to the use of candles and unsafe lighting since the year 2010.
Goal	Contribute to providing clean and sustainable energy for vital facilities and vulnerable groups.
Project	Solar energy system for hospitals
Service description	Providing a solar energy system for the operation of hospitals.
Affected category	(30) hospital
Beneficiary category	(152,000) individual
Total direct spending	\$(222,663)





ENVIRONMENTAL SUSTAINABILITY

The Fresh Water Program				
Protocol on Water and Health in The European Union Agreement- 1992	The member counties agreed to take all appropriate measures to ensure adequate supplies of wholesome drinking-water; secure adequate sanitation of a standard that sufficiently protects human health and the environment; protect water resources used as sources of drinking water, and their related water ecosystems, from pollution.			
Global Sustainable Development Goals	Goal (6): Ensure access to water and sanitation for all			
Palestinian National Development Plan (NDP)	Goal (8.3): A Palestinian water and wastewater management sector that is more organized and more capable of securing the water rights of citizens and materializing a fair distribution for all purposes.			
Significance of the program	Percentage of polluted water in the Gaza Strip is (97%), the water deficit rate in aquifers is (67.2%), while (75%) of seawater at the shore is polluted.			
Goal	Contribute to providing fresh, drinkable water, and irrigation in the Gaza Strip.			
Project	Borehole and A solar-powered desalination station	A borehole and a desalination station	Water endowment	Vehicle for delivering drinking water
Service description	Providing fresh water through drilling a borehole and installing a solar-powered desalination station			
Affected category	(2,203,699) individuals are suffering from water pollution in the Gaza Strip.			
Beneficiary category	(5,000) individual	Beneficiaries	(5,000) individual	Beneficiaries
Total direct spending	\$ (304,144)			





ENVIRONMENTAL SUSTAINABILITY

The Clean Environment Program

United Nations Conference on the Environment 1972 (Stockholm Declaration)	Principle (1): Man has the fundamental right to freedom, equality, and adequate conditions of life, in an environment of a quality that permits a life of dignity and well-being, and he bears a solemn responsibility to protect and improve the environment for present and future generations.
Global Sustainable Development Goals	Goal (6.3): Improve water quality by reducing pollution, eliminating dumping, and minimizing release of hazardous chemicals and materials, halving the proportion of untreated wastewater and substantially increasing recycling and safe reuse globally.
Palestinian National Development Plan (NDP)	Goal (2.9.1): A less contaminated Palestinian environment and safeguarded cultural heritage and natural environment which are managed in a more sustainable manner.
Significance of the program	The stripe produces about (2,000) tons of solid waste per day. The increasing polluting of aquifers is due to the leakage of waste leachate to the aquifers where the percentage of contaminated water amounted to (97%), while the air pollution is a result of emissions (e.g., chemical degradation and burning) and waste accumulation.
Goal	Contribute to the provision of a clean and safe environment in the Gaza Strip, free of impurities and pollutants.
Project	Safe disposal of waste
Service description	Improving the quality of medical waste disposal at hospitals in the Gaza Strip
Affected category	(2,203,699) individuals suffering from poor water in the Gaza Strip.
Beneficiary category	(10,000) individuals
Total direct spending	(55.055) \$



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ENVIRONMENTAL SUSTAINABILITY

The association pays special attention to the management of all its procedures in a way that contributes to achieving environmental sustainability due to its positive impact on society. The association had implemented the Clear Energy and the Fresh Water programs to improve the environmental reality in the benefitted areas. Starting from the year 2017, the association had started monitoring the environmental performance of the internal procedures, as illustrated in the table below, which are presented by the consumption of each of the following: fuel, gas, electric energy, water consumption, paper consumption, printer ink consumption; in addition to the cardboard recycling initiative and the effort of raising the environmental awareness at the staff.

	Article	Measurement Unit	
1	Electrical Power Consumption	(kw)	8,271.474
2	Natural Gas Consumption	(m3)	814
3	Fuel Consumption	(litre)	1,199.20
4	Water Consumption	(m3)	62
5	Printing Paper Consuming	(kg)	327.81
6	Number of Printer Ink Cartridges Consumed	(cartridge)	12



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